

Get even more with *Mascom Khumo Points*



MASCOM

Number 1 because of you.



NOKIA 100

KHUMO POINTS
10 000



NOKIA 2690

KHUMO POINTS
24 300



NOKIA C3

KHUMO POINTS
51 500



NOKIA E71

KHUMO POINTS
80 000



NOKIA C7

KHUMO POINTS
109 000



NOKIA N8

KHUMO POINTS
143 000



SAMSUNG I9100 GALAXY S II

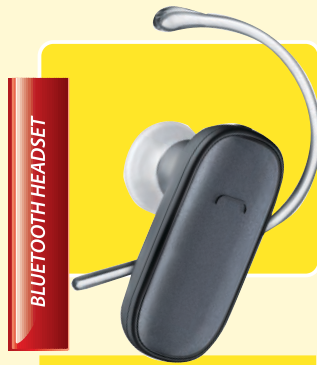
KHUMO POINTS
171 500

A woman with dark hair pulled back is shown in profile, driving a car. She is wearing dark sunglasses and a black Bluetooth headset. Her right hand is on the steering wheel. She is wearing a white top, a pearl necklace, and a silver metal watch. The background shows a blurred view of a road and other vehicles through the car window.

*ACCESSORIES
AND AIRTIME*



KHUMO POINTS
8500



KHUMO POINTS
9000



KHUMO POINTS
28000

AIRTIME*		
P100 AIRTIME	KHUMO POINTS	7000
P60 AIRTIME	KHUMO POINTS	4200
P40 AIRTIME	KHUMO POINTS	2800
STARTER PACK	KHUMO POINTS	300

*Airtime can be redeemed by dialling *157#*



KHUMO POINTS
950



KHUMO POINTS
6200

Specifications

NOKIA 100



NOKIA 2690



NOKIA C3



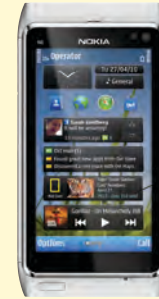
NOKIA E71



NOKIA C7



NOKIA N8



Samsung I9100 Galaxy S II



KHUMO POINTS	10000	24300	51500	80000	109000	143000	171500
Network	Dual Band	Quad Band	Quad Band	Quad Band	Quad Band	Quad Band	Quad Band
Memory			55 MB, 64 MB RAM, 128 MB ROM	110 MB storage, 128 MB RAM	8GB storage, 256MB RAM, 1GB ROM	16GB storage, 256MB RAM, 512MB ROM	16GB/32GB storage, 1GB RAM
Card slot	No	MicroSD up to 8GB	MicroSD up to 8GB	MicroSD up to 8GB	MicroSD up to 32GB	MicroSD up to 32GB	MicroSD up to 32GB
Data	No	GPRS, EDGE	GPRS, EDGE	GPRS, EDGE, 3G, WLAN	GPRS, EDGE, 3G, WLAN	GPRS, EDGE, 3G, WLAN	GPRS, EDGE, 3G, WLAN
Bluetooth	No	Yes	Yes	Yes	Yes	Yes	Yes
USB	No	Yes	Yes	Yes	Yes	Yes	Yes
Camera	No	640x480 Pixels	2 Mega Pixels	3.15 Mega Pixels	8 Mega Pixels	12 Mega Pixels	8 Mega Pixels
Video calling	No	No	No	Yes	Yes	Yes	Yes
Messaging	SMS	SMS, MMS, Email	SMS, MMS, Email, Push Email, IM	SMS, MMS, Email, IM	SMS, MMS, Email, Push Email, IM	SMS, MMS, Email, Push Email, IM	SMS, MMS, Email, Push Email, IM, RSS
Browser	No	WAP 2.0xHTML	WAP 2.0xHTML, HTML, (Opera mini)	WAP 2.0xHTML, HTML	WAP 2.0xHTML, HTML, RSS feeds	WAP 2.0xHTML, HTML, RSS feeds HTML	HTML
FM Radio	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Voice dial	No	No	Yes	Yes	Yes	Yes	Yes
MP3/aac Player	No	Yes	Yes	Yes	Yes	Yes	Yes
Additional	Flashlight	Predictive text input	Qwerty Keyboard	Five-way scroll key	GPS	Proximity sensor for auto turn-off	Camera: face & smile detection

Terms and conditions

Registration

The Mascom Khumo Points program is a loyalty program, offered to both Prepaid and Postpaid customers, which rewards subscribers for airtime purchased by them. Prepaid customers interested in redeeming prizes must provide personal information to MASCOM WIRELESS. Personal details will be collected/ confirmed on the date of initial redemption. Customers who do not provide personal details will not be allowed to redeem prizes. The information provided will be handled with confidentiality, and will be for the sole use of MASCOM WIRELESS.

Accumulation of Points

Prepaid customers: each P1 recharged gives the customer 1 point. Bonus airtime, Nzamele, Freebies and negative balances do not generate accumulate points.

Postpaid customers: each P1 used on voice calls gives the customer 1 point. Monthly rentals do not accumulate points.

Accumulated points can be determined by calling **13456**. This line is **free** for the first enquiry of the day and will charge **10t** for every extra enquiry made within the day. Khumo points not utilized within 24 months of accrual will be forfeited.

Points are not transferable when migrating from Prepaid to Postpaid, or from Postpaid to Prepaid. Unredeemed points will be forfeited. Points cannot be transferred or combined between lines, accounts or SIMCards, and can only be used to redeem prizes from the current available catalogue. Points are forfeited when terminating a contract. **Customers will not be allowed to redeem points after, or when terminating their contract.**

Deactivated and expired subscribers will forfeit all their points.

Points Redemption

Prepaid customers must provide their identification document (OMang for citizens of Botswana, and passport for expatriates) when redeeming prizes. Airtime can be redeemed by calling *157#. *Please ensure that your phone is secure at all times to prevent any unauthorised Khumo Points redemption. Mascom will not be held responsible for any unauthorized transactions.*

Corporate and Business Postpaid customers must provide a written request using the company's letterhead, and signed by a representative with legal authority. The letter must indicate the mobile numbers redeeming prizes, and the person collecting the prizes must provide their id.

Individual Postpaid customers must provide their identification document (OMang for citizens of Botswana, and passport for expatriates) when redeeming prizes.

Each line (number) redeems its own points. Points from different lines cannot be combined. Postpaid customers will only be able to access their points after their monthly bills have been settled.

Redemptions are only allowed with **active** SIMCards and accounts, and without any irregular issues, such as debts to MASCOM WIRELESS. Postpaid customers must be active (not temporary, nor permanently deactivated), and all account payments must be up to date.

Terms and conditions

Points earned on Postpaid for a specific month will not be accessible until the specific invoice under which they were earned is fully paid. Prepaid customers must be active (not barred, nor expired), and must not have a negative balance. Customers can make **one redemption** in a 30 day period, multiple redemptions will not be allowed within a 30 day period.

Customers can redeem only one handset in a period of 12 months.

The requirements for redemption are according to the current catalogue at any given time. **All prizes shall be subject to availability of stock thereof.** In the event that a particular prize is out of stock, it shall be replaced at Mascom's sole discretion, which shall be final, with another prize of similar value.

Returns

Should a particular prize prove to be defective, MASCOM WIRELESS shall accept no liability whatsoever in connection therewith. If the product has a malfunction or imperfection, the customer has 30 days after package delivery to return it. In this case MASCOM WIRELESS should provide a substitution product to the customer. In the event that direct replacement is not possible, whether because the particular prize is out of stock or for any other reason whatsoever, the prize shall be replaced at Mascom's sole discretion, which shall be final, with another prize of a similar value.

If the malfunction of the handset is due to the customer's negligence, MASCOM WIRELESS has the right to refuse the return of the product and to send it back to the customer.

The package and documentation (any receipts and/or invoices) should be returned to the service centre where the customer made the redemption (only for handsets).

Catalogue

Each catalogue is valid until the following update. MASCOM WIRELESS has the right, during the active time of the catalogue, to change or replace any item or commercial conditions.

MASCOM WIRELESS accepts no liability, whether direct or indirect or consequential in respect of, or arising from, the use by any subscriber or any third party of any of the prizes given under the program.

MASCOM WIRELESS hereby reserves all rights at any time to terminate the program by giving 30 days notice in writing to participating subscribers, provided that any Khumo Program points accrued at the time of termination will be capable of being redeemed for the appropriate prize. Customers will lose all points after that date, with the exception of orders and requests placed during the defined period of 30 days.

These terms and conditions shall operate in addition to and without derogation of the general terms and conditions applicable to Postpaid and Prepaid subscribers. These terms and conditions shall be governed by and construed under the laws of Botswana.

For any enquiries regarding the Program, customers can call 111, or 129 (for Postpaid customers), for free 24 hours-a-day service within the MASCOM WIRELESS network. These helpline services are not available when customers are roaming.

