

4. Change MyZaka PIN Code

- Enter Old MyZaka PIN Code
- Enter New MyZaka PIN Code
- To confirm enter MyZaka PIN Code
- Receive text confirmation.

5. My Web Login (Not available yet) Web Screen Number

6. Allow Cash Out

a. Cash- Out ON

- Enter MyZaka PIN Code
- Receive confirmation of Cash Withdrawal Switched On

b. Cash- Out OFF

- Enter MyZaka PIN Code
- Receive confirmation of Cash Withdrawal Switched Off

Please note that this option has to be switched ON every time a withdrawal is made, otherwise the money will not be debited.

7. Change Language

Change to Setswana?

- Yes
- Return to Main Menu

Contact Call Centre

Please call 111

Help

1. What is MyZaka?
2. Getting MyZaka?
3. What Charges do I pay?
4. Using MyZaka?
5. Receiving MyZaka?
6. Buying MyZaka?
7. Transfer to wrong recipient?
8. How safe is my money?

Please note you have to select a number against the choice you want and press send, reply, response or answer depending on your handset

Customer tariffs

- Customer Registration for MyZaka: **FREE to Customers.**
- Loading of Mobile Money into MyZaka Account: **FREE to Registered Customers.**
- Cash Withdrawal from MyZaka Account: **(Tariffs to Registered Customers):**

Value of Transaction (BWP)	25-125	126-250	251-500	501-1000	1001-2000	2001-4000
Tariff on Withdrawal (BWP)	6.00	9.00	17.00	26.00	50.00	99.00

- Transfer of Mobile Money to Registered MyZaka Customers: **P5.00 per transfer.**
- Transfer of Mobile Money to Unregistered MyZaka Customers: **FREE to Recipient (unregistered MyZaka Customer).**

Tariff to Sender (registered MyZaka Customer)

Value of Transaction (BWP)	25-125	126-250	251-500	501-1000
Tariff (BWP)	16.00	25.00	35.00	40.00

- Purchase of Airtime **FREE to Customers**
- Mascom postpaid bill payment **FREE to Customers**
- DStv subscription payments **P5.00 per transaction**
- Purchase of prepaid electricity **P2.50 per transaction**
- Important Notes:

• All customer tariffs and fees will be deducted from the MyZaka account. No other tariffs or fees will be charged by the authorized agent. Customers will be charged with a monthly service fee of P10 until new transactions • MyZaka accounts with no transactions during a period of 12 months will be charged with a monthly service fee of P10 until new transactions are performed or the credit balance in the MyZaka account is reduced to zero.

NB: Tariffs to end-users are VAT inclusive

MyZaka Mascom Money Agents

Choppies - Nationwide

DabLen Supplies - Gaborone, Francistown, Letlhakane

Podder Investment - Gaborone

Tekcel - Mahalapye, Palapye, Serowe, Letlhakane

Megaleng - Selebi Phikwe, Francistown, Mmadinare

Cellphone Shop - Lobatse

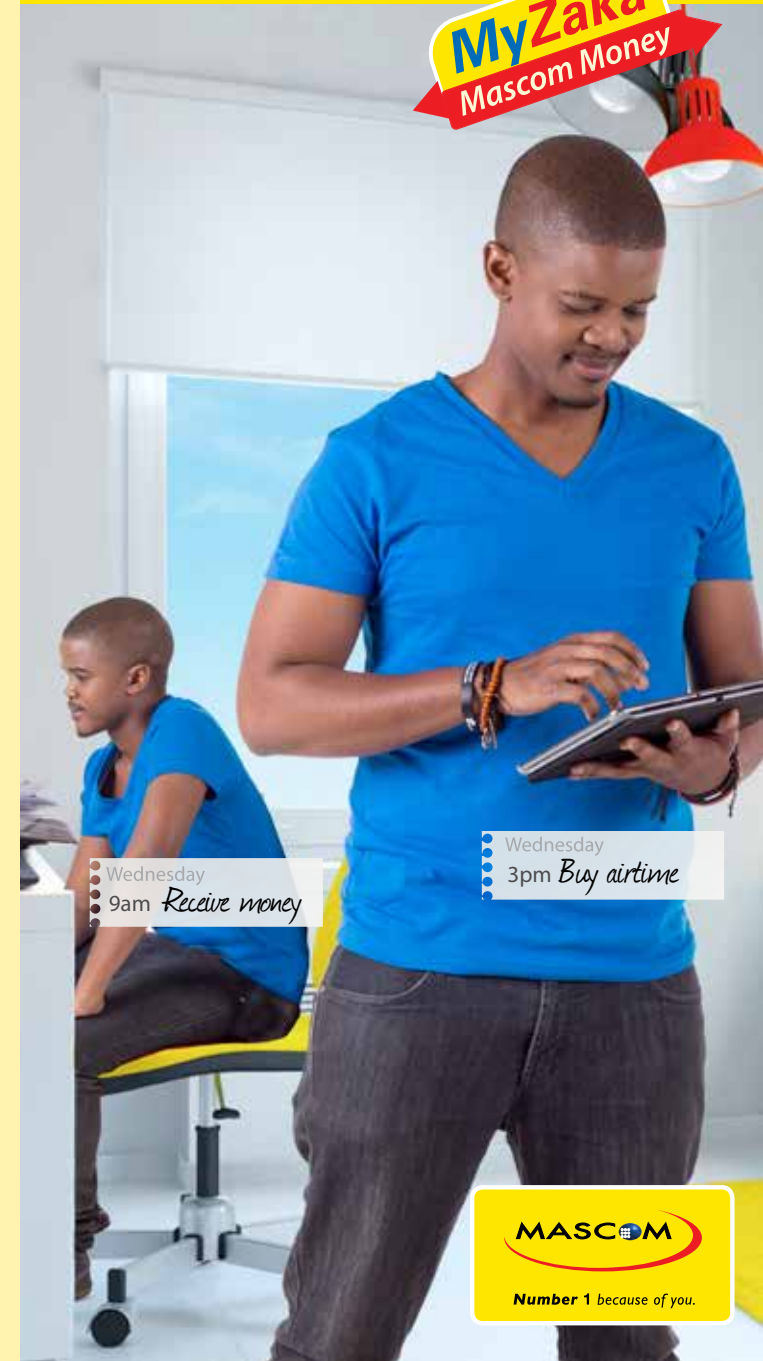
Afritec in Association with **Furnmart**/sold at selected stores countrywide.

Phone Shop- Orapa, next to shoppig center

For any inquiries please call 111 (Prepaid subscribers) or 129 (for Postpaid subscribers).

How to transfer, buy and pay bills with MyZaka Mascom Money

MyZaka
Mascom Money



Wednesday
3pm Buy airtime

Wednesday
9am Receive money

MASCOM

Number 1 because of you.

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How to transfer, buy and pay bills with MyZaka Mascom Money



MyZaka Mascom Money is a revolutionary service that allows Mascom Prepaid and Postpaid subscribers to send money to anyone anywhere in Botswana using their cellphone, to pay bills, and to purchase prepaid electricity and Mascom airtime. What's even more exciting about this service is that you can send money to someone who does not have a cellphone! Register for this service at any Mascom Shop, or authorised MyZaka Mascom Money agent anywhere near you.

Below are the steps that will assist you when using this service. For any inquiries please call 111 (Prepaid subscribers) or 129 (for Postpaid subscribers).

To Confirm Registration

Dial *167# from handset

- Choose 1. National ID
OR
2. Passport from the Main Menu
- Enter in full either Passport/ National ID number
- Create 5 digit MyZaka PIN Code
- Confirm 5 digit MyZaka PIN Code

You will receive a text confirmation message that you have been registered successfully for MyZaka.

MyZaka Mascom Money Main Menu

Dial *167# from your handset to access the Main Menu

1. Send Money To
2. Buy
3. Pay Bill
4. Buy electricity
5. My Account
6. Contact Call Centre
7. Help

How to Send Money

Dial *167#

Select 1 from the menu and press send, reply, response or answer depending on your handset

The following Menu will surface

1. MyZaka User
2. Non MyZaka User
3. Favourites

Sending Money to a MyZaka User

Select 1 to send to a registered user then:

- Enter Mobile Number
- Enter Amount
- Enter Purpose (e.g. Pocket Money)
- Verify details and confirm purchase by entering MyZaka PIN Code
- Receive text confirmation.

Sending Money to a Non MyZaka User

Select 2 to send to an unregistered user and then:

- Enter Amount
- Enter Purpose (e.g. Grocery)
- Enter secret code (a combination of 4 digits)
- Confirm transfer by entering MyZaka PIN Code
- Receive text confirmation

Please note that deposits and withdrawals are done at MyZaka Mascom Money agents. You have to bring your Omang or Passport for expatriates. Sender needs to give an unregistered user the secret code token number and amount sent to enable claiming of the funds.

How to BUY Airtime

Dial *167#

Choose the second option from Main Menu that says BUY

Then select either 1 or 2 depending on who you are purchasing for;

1. Mascom Airtime for You

- Enter Amount
- Confirm purchase by entering MyZaka PIN Code

2. Mascom Airtime to Share

- Enter Amount
- Enter Mobile Number
- Verify details and confirm purchase by entering MyZaka PIN Code
- Receive text confirmation.

Pay Bill

Dial *167# Select 3 from the menu, choose bill to pay then press send and follow the prompts. A list of payment recipients will surface. Select the desired recipient and follow the menu prompts

Buy Electricity

Dial *167# Select 4 from the menu

- Enter meter number
- Enter Amount
- Verify details and confirm purchase by entering MyZaka PIN Code.
- Receive text confirmation and prepaid electricity recharge voucher number.

My Account

Dial *167#

Select 5 from the menu and press send, reply, response or answer depending on your handset.

The following Menu will surface, select the number against the item you want

1. Check Balance
 - Enter MyZaka PIN
2. Mini Statement
 - Enter MyZaka PIN
3. Manage Favourite
 - a. Add Favourite
 - Enter Name
 - Enter Mobile Number
 - Enter MyZaka PIN Code
 - Receive text confirmation.
 - b. Delete Favourite
 - Enter Name
 - To confirm enter MyZaka PIN Code
 - Receive text confirmation.